



# Hu-Friedy, reduces job costs and improves production visibility with ShopVue

## Industry

Medical Equipment

## Challenge

Control and minimize recall exposure and regulatory oversight

## Solution

Integrated job cost and tracking system

## Results

Reduced labor and improved data integrity  
Reconciled issues with labor and attendance  
More data to make better business decisions

This case study is based on HHu-Friedy, a leading manufacturer of dental instruments based in the midwest. Hu-Friedy produces precision fabricated products, known for their performance, longevity, reliability, and uncompromising quality. With over 300 direct labor employees that meticulously hand-craft instruments, labor efficiency and utilization are critical KPIs for their business.

**“I would like to stress how much I enjoyed working with ShopVue and the implementation team. They know real-world manufacturing. Because of this, we are making quantum leaps in our job costing and tracking system.”**

Hu-Friedy Operations Manager

## Challenge

Tasked with selecting a new ERP solution, Hu-Friedy was unable to find a system that was both people friendly and robust. They needed the following:

### Real-Time Order Tracking

Ability to track the status of orders, uniting disparate systems and having real-time data to improve troubleshooting were critical project requirements

### Easy & Seamless Integration

A 3<sup>rd</sup> party solution designed for the shop floor that would easily integrate with the new host system

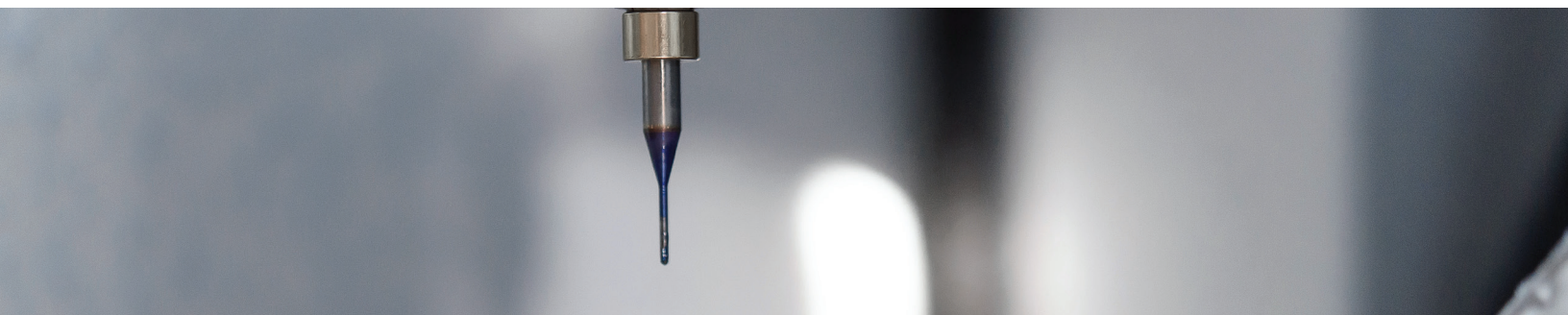
### User-Friendly Implementation

A vendor that knew manufacturing and a system that did not place a burden on their resources during implementation

## Solution

ShopVue was selected because it is designed specifically for manufacturers, has a proven track record, interfaced with their new ERP system, and closely met the attendance and production tracking requirements.

ShopVue now runs on over **40 touch screen devices** collecting attendance and production data, tracking machine status, and **sending over 3000 daily labor updates** to SAP.



**“We are dedicated to innovation and staying ahead of the competition. ShopVue enabled us to take a big step towards a paperless system with the Paperless Dispatch Module and deployment of touch screens throughout the production floor.”**

Hu-Friedy IT Director

## Results

Integrated Attendance and Labor systems, resulting in:

- Auto reconciliation of labor and attendance hours
- Reduction in clerical time for review and approvals
- Improved data integrity, with more detailed labor analysis

Intuitive touch screens to support a multicultural workforce

Real-time production reports to help management make sound business decisions